



FAQ – Clothesline Questions

Q1. Where can I buy a Sun King clothesline from?

A1. You can buy a Sun King clothesline from the following retail partners either in store or on-line: ITM, PlaceMakers and Carters.

Q2. Where can I buy a spare part from?

A2. All parts are available direct from Soudal Ltd, please contact us for further inquiries.

Free Phone 0800 70 10 80 or email info@soudal.co.nz.

Q3. Which part of the rotary are galvanised steel? And which are not?

It says on the description "galvanised and powder coated steel components" but not which specifically.

A3. I parts are galvanised and powder coated.

Q4. When comparing my Sun King line to others, like the Hills range of clothesline, what line type should I compare with?

A4. To do an appropriate comparison, the Sun King range should be compared with the likes of the Hills Everyday Range.

Q5. What size are the posts for the post kits?

A5. 45mm x 45mm for Retracting and 30mm x 30mm for the folding frame

Q6. How do I use the tensioning lever - so that it stays straight and engages in the second notch on the Sun King Retractable Line?

A6. When tensioning the "Sun King Retractable Line" first move the lever around to the first position. Secondly move the lever to the final position. It should be noted that while the handle may twist slightly this is normal as it moves past the locking point, (also the "End Housing" will flex slightly as the handle moves into position)

Q7. If I make a minor change or modification to my clothesline is my warranty still valid?

A7. No all warranties are made void immediately, if any part of your Sun King clothesline is modified or changed in any physical way.