



Privacy Policy for Soudal New Zealand

At Soudal New Zealand, we are committed to protecting your privacy and handling your personal information with care. This privacy policy explains how we collect, use, disclose, and safeguard your information when you visit our website. By accessing our website, you agree to the collection and use of information in accordance with this policy.

When you interact with our website, we may collect the following types of information:

Personal Information: Includes your name, email address, phone number, and any other information you provide when filling out forms, making inquiries, or subscribing to newsletters.

Non-Personal Information: This includes details about your visit, such as IP address, browser type, pages viewed, and the date and time of your visit. We use cookies and similar technologies to collect this information.

The information we collect is used for various purposes, including:

- Providing, maintaining, and improving our website and services.
- Responding to your inquiries, requests, or feedback.
- Sending you newsletters, promotional materials, and updates, where you have opted in to receive them.
- Analyzing how our website is used to improve user experience.
- Complying with legal obligations and resolving disputes.

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except in the following circumstances:

Service Providers: We may share your information with third-party service providers who assist us in operating our website or conducting our business. These parties are obligated to keep your information confidential and use it only for the specified purposes.

Legal Compliance: We may disclose your information if required to do so by law or in response to valid legal processes, such as a court order, or government request. This includes compliance with LBP auditing requirements.

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small files stored on your device that help us recognize your preferences and compile aggregate data about site traffic and interaction. You can choose to disable cookies through your browser settings, but this may affect the functionality of our website.



We implement appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Under New Zealand's Privacy Act 2020, you have the right to access and correct the personal information we hold about you. If you wish to exercise these rights, please use the contact details provided below.

We may update this privacy policy from time to time to reflect changes in our practices or for legal reasons. Any changes will be posted on this page, and the "last updated" date will be revised accordingly. We encourage you to review this policy periodically.

If you have any questions or concerns about this privacy policy or our data handling practices, please contact us at:

Soudal New Zealand
info@soudal.co.nz
0800 70 10 80
134 Kohia Drive, Horotiu, Hamilton 3288, New Zealand

Last Updated: 16/09/2024